



5 Year Limited Warranty

Express Office Furniture warrants to original purchaser, that each product will be free from defects in workmanship given normal use and care for five (5) years of single shift service. All components of the product are covered by this warranty for 5 years except selected components listed below. The weight limit of seating is 250 pounds or less except selected Heavy Duty seating products noted in our catalog.

The following items are warranted for 2 years.

- *Upholstery/Foam/Fabric/Mesh*
- *Arm Pads - Arm pads are not warranted against deterioration when rubbed or bumped against a desk or table edge. However we do provide replacement arm pads at a very minimal cost.*
- *COM fabric/vinyl's has NO warranty; please refer back to the material supplier.*

This is a limited warranty. The warranty is limited to repair or replacement of the product, at our option during the warranty period. In the event the same product is not available, replacement with a similar product of similar value will be substituted. If the product requires replacement after 2 years, the value will be pro-rated vs. the 5 year warranty.

Express Office Furniture, or our authorized dealer, will inspect/repair or replace at our option any part or parts of the warranted product found to be defective within the terms of the warranty. You must notify your authorized ExpressOfficeFurniture dealer/distributor and provide proof of purchase. You will or may experience expense or inconvenience in the event of a warranty claim for labor or transportation of the product.

All products must be maintained with fasteners in place and tight and occasional lubrication of moving parts. This activity is not covered under this warranty. Any product that is not fully functional should be removed from service until corrective action has been made. i.e. if the arm of your chair is loose and wiggling, please stop using the chair and have the bolts tightened etc.

The user may be required to return the product to their Dealer or our facility at their expense. This warranty does not cover routine punch list expenses at the time of installation.
This warranty does not cover Labor or Travel Time.

In the event of a warranty claim we must have the following information:

1. Name/Location of Dealer who purchased the product
2. Dealers PO# and Date of Purchase
3. Description of the problem and/or part needed.
4. **2 TWO (or more) pictures.**
 - **A picture of the complete product so that we can see what product it is.**
 - **A close-up picture of the defect that demonstrates the problem.**

ALL pictures of defects are forwarded to the factory to help accomplish continuous improvement. Please help.